

Have You Had Issues With Your Children's Medical Services Coverage?

The Children's Medical Services Network (CMSN) screening tool provides a five-question parent survey and allows for physicians to attest to a child's clinical eligibility based upon a list of diagnoses. If a child fails to qualify based on these measures, they will be redirected to coverage via standard Medicaid, MediKids or Healthy Kids Health Maintenance Organization (HMO) plans.

If you believe there was an error with the eligibility process for your family, you can call the parent helpline to be rescreened for CMSN at any time:

CMSN Parent Helpline: (855) 901-5390



CMSN provides valuable health coverage to children with special health care needs in Florida. The program focuses on helping children grow up healthy and includes prevention and early intervention services, primary care, medical and therapeutic specialty care, and long term care.

Beginning in May 2015, the Department of Health implemented a new eligibility screening tool for families enrolled in CMSN. The new tool utilized a five-question parent survey, which resulted in nearly 9,000 children being dis-enrolled from this vital program and enrolled in Medicaid HMO plans. After a series of legal challenges, the Department of Health revisited the screening tool and issued a revised eligibility tool in January 2016.

As a part of the rule-setting procedure, the Department of Health agreed to reexamine the screening tool to make appropriate changes. The tentative date for revisiting the eligibility screening tool is April 20, 2016.

Share Your Health Care Story

If your family has been impacted by the changes to CMSN rescreening and enrollment process and is interested in sharing your story, contact Aldiana at Aldiana@FloridaCHAIN.org or 904.708.3455.

As a part of the KidsWell Florida initiative, Florida CHAIN is collecting the stories of families affected by the changes that were made to the Children's Medical Services Network clinical eligibility screening tool. We hope to share these stories as testimony at future Department of Health hearings on the screening tool.

